



Covid-19

The safety and wellbeing of our guests and crew are of utmost importance to us and as such, due to the current pandemic still being active we have had to change our normal operating procedures while offering self-catering accommodation on our barges.

What We Are Doing

To make your visit as safe as possible for you, our staff and the local community we are doing the following:

- **Reducing Contact**
We will minimise face-to-face contact as much as possible, and where it is necessary, we will endeavour to adhere to social distancing or wear face masks to avoid the potential spread of the virus. This doesn't mean that we don't want to hear from you during your stay though! If you want to contact us for any reason feel free to use the phone numbers on the contact details notice on the barge.
- **More Stringent Cleaning Procedures**
We have overhauled our cleaning procedures between groups to minimise the chance that any trace of the virus could be left by another group of guests. We have also introduced a 72 hours gap between welcoming new guests. We have also been accepted to the Airbnb "Committed to the enhanced cleaning protocol" and Visit Scotland "Good to Go" campaign.
- **Health Checks**
Before your arrival, each member of your group will be required to sign a declaration that they are fit and healthy and have not had any Covid-19 symptoms within 14 days of your visit. In addition, we will be screening all arriving guests with a non-contact thermometer. If any of your group has a temperature over 38 degrees Celsius then you may be asked to return home to self-isolate.
- **Hand Sanitizer**
We have placed a hand sanitizing station near the entrance of the boat for your use when entering and exiting the barge.
- **Review**
While we are doing our very best to get this perfect on our first try, we will continually review and update our Covid-19 policy. To this end, we welcome any feedback you can give us to help us improve.

How You Can Help

Making sure that we can offer a safe environment for our guests, our staff and our community is a collaborative effort. You can help us achieve this by:

- **Taking Everything with You**
Minimizing staff contact with your belongings is key to reducing the risk of transmission. As such please make sure that you take everything with you when you leave the barge. This includes any unused foodstuff, books, magazines, old boots, etc.
- **Stripping your Beds**
Similarly to removing your belongings, this reduces the necessary staff contact with articles that you have been in close contact with. You don't need to gather them anywhere, just leave them on your bed and we'll take care of the rest.
- **Minimizing Close Contact with the Local Community and Wearing a Mask**
This includes things like adhering to social distancing guidelines, sending a single person to get supplies from local shops instead of all going together and using your own vehicles or walking/cycling instead of using public transport where possible. Bringing your own masks, to use while in shops or other enclosed public spaces, is also strongly encouraged. Note, it is currently a **legal requirement** that you wear a face covering while on any public transport and while in any shop in Scotland.
- **Reporting Illness**
If you or anyone in your group presents any symptoms consistent with Covid-19 during your stay, it is imperative that you let us know immediately. If this happens while you are on the barge, we will ascertain the situation over the phone and form a plan. It is likely that you will be asked to check out to self-isolate at home. If the symptoms are severe and have developed quickly, or if you have difficulty breathing, then seek medical help immediately.
- **Pre-Arrival Checks**
If you, or any of your party, has any symptoms consistent with Covid-19 within 14 days of your arrival it is important that you do not travel and remain at home to self-isolate. In this case we would ask that you postpone your visit until your entire party has been symptom free for at least 14 days.

Scottish Regulations

Many of our guests come to us from beyond Scotland or the UK. As such, please be aware that the Covid-19 policies in Scotland may differ from those you are used to. To find the most up to date policies on Covid-19 from the Scottish government, please visit:

<https://www.gov.scot/coronavirus-covid-19/>

We look forward to welcoming you aboard.

